

Board Meeting Minutes
Connect for Health Colorado
February 10, 2020
12:00 PM to 2:00 PM

Board Members Present: Mike Conway, Adela Flores-Brennan, Patrick Gordon, Mike Stahl, Dick Thompson

Board Members Joining via Phone: Elisabeth Arenales, Kim Bimestefer, Claire Brockbank, Lorez Meinhold, Marc Reece, Sharon O’Hara

Board Members Absent: Annie Lee

Staff Present: Justin Brandon, Brian Braun, Kelly Davies, Beth Deines, Saphia Elfituri, Kelly Guthner, David Hague, Molly McClurg, Ian McMahan, Kevin Patterson, Carolyn Pickton, Ilana Rivera, Alan Schmitz, Lisa Sevier, Monica VanBuskirk, Ezra Watland

Two guests attended the meeting in-person and the conference line was available for people to join by phone.

I. Business Agenda

- Adela Flores-Brennan called the meeting to order at 12:02 p.m. and welcomed those in attendance, both in-person and on the phone.
- The minutes from the January meeting were reviewed and approved with the correction:
 - Patrick Gordon, previously listed as present, to be listed as absent
- There were no changes to the agenda.
- Disclosure of conflicts of interest: None.

II. Board Report

CEO Mid-Year Review

- A mid-year update for CEO, Kevin Patterson’s goals was reviewed.
- A full annual evaluation will be presented in June, at the end of the fiscal year.
- Mr. Patterson’s 360 review should be administered between April and May.

III. CEO Report

Action Items

The Board reviewed an updated list of action items.

PBC Update

A status update of public benefit corporation (PBC) implementation was provided.

- Staff has retained an outside consulting entity to oversee the preliminary development.
- Connect for Health Colorado will be the sole shareholder.
- The PBC will have a Board of Directors consisting of five members: The CEO of Connect for Health Colorado and four directors from outside of the organization.
- The shared resources and master service agreement (SRMSA) includes:
 - Services
 - Products
 - Licenses
- The statements of work under the SRMSA include:
 - Accounting & finance
 - Marketing & communications
 - Information technology services
 - Legal/transactional services
 - Administrative services

Notice of Benefit and Payment Parameters

Staff presented a summary of the proposed regulatory changes. When the federal government makes changes to regulations, they are required to release them in proposed form in order to allow affected entities the ability to comment on the changes. The proposed changes include:

- Special enrollment periods (SEP)
 - Update binder payment rule
 - Changes to metal tier limitations
 - Inclusion of non-calendar year losses of a qualified small employer health reimbursement arrangement (QSEHRA) in the existing SEP for loss of minimum essential coverage (MEC).
- Automatic re-enrollment (Auto-renew)
 - Under this proposed rule, these individuals would be reenrolled in the same qualified health plan (QHP), but without the application of some or all of their advanced premium tax credit (APTCs) if they do not seek a full redetermination of eligibility during the open enrollment period. Even if a consumer's income qualified them for a \$0 plan, they could be reenrolled in the plan and responsible for paying the full premium (or some reduced amount).
 - The Exchange's comment will oppose these auto-renew changes due to how disruptive this will be for vulnerable enrollees as well as how burdensome it would be for the exchanges and carriers to accommodate.

These proposed regulations were released on January 31, 2020 and the deadline for public

comment submission is March 2, 2020. Regulations will be finalized after the agency has an opportunity to review and respond to comments that are material to the proposal.

Open Enrollment Service Center Summary

An overview of the Service Center and Member Services Unit (MSU) for Open enrollment 7 (OE7) was provided.

- Inbound calls answered – 105,211
- Average speed of answer (in seconds) – November: 28, December: 24, January: 39 seconds
- From November 1 – January 15 there were 11,553 manual verifications (MVR) received and 9,443 processed.

The Board reviewed a timeline on the Faneuil transition, which is currently in the training phase. Projections show March 1, 2020 as the go live date with monitoring through April 1, 2020.

Strategic Plan

The Board reviewed employees' views of how their work directly affects Coloradans and the work they do for the organization.

Action Item

Staff to provide more context for Board clarification.

Board member comments are due by February 17, 2020 at 12:00 p.m.

IV. Finance & Operations

990 Tax Return

Staff presented the 990 tax return for the 2018 fiscal year beginning July 1, 2018 through June 30, 2019 to the Board. The return will remain open for an additional 30 days before being filed.

Corporate Credit Card Restructure

Staff is requesting Board approval for the \$200,000 purchase card line of credit being offered by Divvy, which will replace the current corporate credit cards program.

Divvy is a spend and expense management platform for business, offering a free purchase card software that will not only improve control over credit card purchases, but will improve documentation for purchases.

The Finance and Operations Committee recommended approval of the credit limit increase in conjunction with Divvy.

Ms. Flores-Brennan called for public comment. There was no public comment.

Ms. Flores-Brennan called the recommendation to a vote. The recommendation was approved as follows:

- Yes:** Claire Brockbank, Adela Flores-Brennan, Patrick Gordon, Lorez Meinhold, Sharon O'Hara, Mike Stahl and Dick Thompson
No: None
Abstain: None

FY 2021 Budget Calendar

Staff will begin the budgeting for FY 2021 in the coming weeks. Timing goals are:

- Present the preliminary budget to the Finance and Operations committee in March.
- Present the final budget to the Finance and Operations committee in April.
- Present the final budget to the Board in May.

V. Policy

Legislative Update

- House bill 20-1008
 - This bill makes changes and recurring requirements around health care sharing ministries requiring them to report information about customer base, financials, etc. to the Division of Insurance (DOI)
 - Prohibits health care sharing ministries from enrolling individuals during the annual open enrollment period.
 - The Exchange is in an official support position of this bill.
 - The first committee meeting for this bill took place last week.
 - There were three amendments made to the bill, making it unavailable for voting.

Action Items

Staff to provide updates on amendments to house bill 20-1008 as they are finalized.

- House bill 20-1160
 - This bill is for drug price transparency and insurance premium reductions.
 - This bill has not yet had a hearing
- Senate bill 20-145
 - This bill repeals the reinsurance program and only authorizes it for one year.
- House bill 20-1236

- This bill would allow individuals to select on their tax returns if they are uninsured. If uninsured they would receive an option of receiving health insurance affordability programs and outreach from the Exchange to be enrolled in coverage.
- Creates a special enrollment period.
- Creates an advisory committee.
- Staff is requesting a support position from the Board, allowing staff to testify at the committee meeting on February 25, 2020.

Sharon O’Hara motioned for Board approval to support House bill 20-1236

Mike Stahl seconded the motion.

Ms. Flores-Brennan called for public comment. There was no public comment.

Ms. Flores-Brennan called the motion to a vote. The motion was approved as follows:

Yes: Claire Brockbank, Adela Flores-Brennan, Patrick Gordon, Sharon O’Hara, Mike Stahl and Dick Thompson

No: None

Abstain: None

VI. Public Comment

AJ Ehrle, broker.

VII. Executive Session

Ms. Flores-Brennan entertained a motion to move into Executive Session to discuss matters concerning a personnel and/or contractual matter. A vote was called for and passed with unanimous approval.

The Executive Session is permitted pursuant to CRS §24-6-402(4)(e) & (c) and 24-6-402(4)(f).

The board will not return after the Executive Session, the public portion of the meeting adjourned at 1:41 p.m.

Respectfully submitted,

Claire Brockbank
Secretary

Next Meeting

March 9, 2020 from 12:00 p.m. – 3:00 p.m.